

System Requirements

CIVIL CONSTRUCTION
MARCH 2022

Tilos 11.1+

Hardware

Requirements are the same for a hard disk drive (HDD) and a solid state drive (SSD).

Minimum

- Dual-core processor
- 1 GB RAM
- 2 GB free hard disk space
- Screen resolution (at 100% font size)
 - QVGA 1280×960 (4:3)
 - WXGA 1280×800 (16:10)

Recommended

- Quad-core processor, such as Intel Core i5
- 4 GB RAM
- 2 GB free hard disk space
- Screen resolution (at 100% font size)
 - Full HD 1920×1080 (16:10)

Operating system

Tilos is tested on the following operating systems (Professional, Enterprise, and Ultimate editions). Tilos will run also on Windows Home Edition, but it is not recommended. Tilos is not supported on Windows Mobile OS.

Client

- Windows 10 Professional (32-bit/64-bit)
- Windows 11 Professional (32-bit/64-bit)

Note: Official testing is done only on Windows 10 Professional (32-bit/64-bit).

File server

For file storage, any resource that is visible in Windows is fine. For example:

- Windows 2012 Server (64-bit)
- Windows 2016 Server (64-bit)
- Windows 2019 Server (64-bit)
- Most SAN or NAS equipment

For Terminal Server usage requirements, contact the Technical Hotline listed below.

Integrations & Compatibility:

(If the program is backward compatible.)

- Microsoft Project (Standard and Professional editions) version 2016
- Oracle Primavera P6 with Primavera-XML-Exchange files versions 7 and 8
- ASTA Powerproject versions 14 and 15

Note: See the [Support Note - Deploying the Asta Powerproject v15 Fix](#) in the [Tilos Community](#).

Reaching Sales, Support, and Community

For more information, please use these resources:

Trimble Tilos Community

Search for the latest content, ask a question, see answers to other user questions, start a discussion, or post your own helpful content. [Tilos Community](#)

Technical Support Hotline

- Hours:
 - Monday to Thursday: 08.30 am - 5:30 pm (GMT +1)
 - Friday: 08.30 am - 1:00 pm (GMT +1)
- Phone: +49 721 - 4647 - 2829 (Europe)
- Email: Tilos@trimble.com

When contacting the hotline, please be prepared the following information:

- Your software product ID
- Your company name and address
- The current software version
- Which operating system (OS) you are working on and the assigned User Rights

Sales and Product Information

- Europe phone: +49 721 - 4647 - 2829
- Americas phone: (937) 245-5154
- Americas toll-free phone: (800) 361-1249
- Web site: <https://constructionsoftware.trimble.com/products/tilos/>

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