

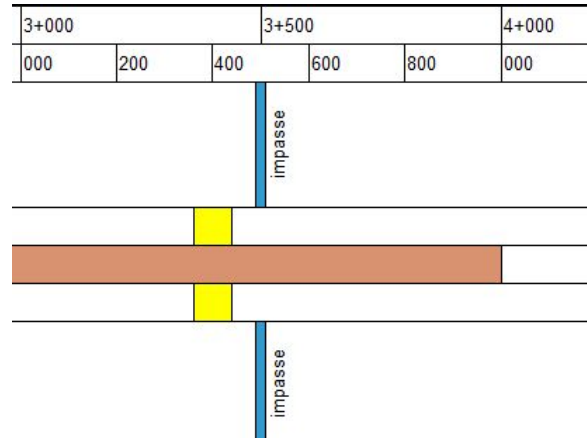
TILOS Support Note

Known Issue - Sector Shading

In TILOS v9.x

Distance profile sector shading was shifted to the left one cell; the color was placed on the preceding sector and ended at the start of the intended sector. This bug was a visual/graphical issue only; it did not affect calculations (which are based on the starting point of the sector).

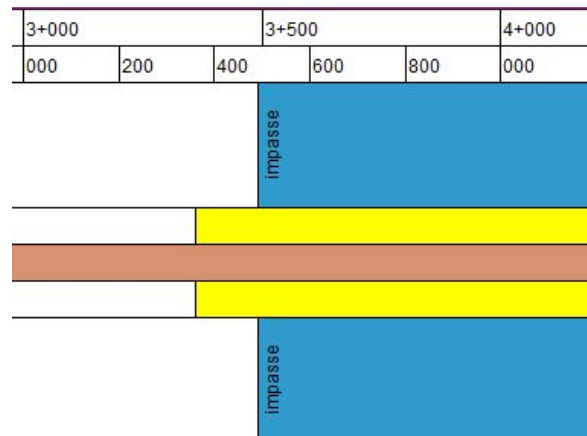
In the image to the right, the yellow and blue sector shading should have been applied to the sectors to their right (as shown below)



In TILOS v10.2 MR1+

Distance profile sector shading is now applied to the correct cells. The colors start at the beginning of the sectors as intended.

Therefore, your v9.x projects may look different after you convert them to v10.2 MR2 and above. Distance scale sector text placement was not affected; it is correct in both versions.





Getting Help and Support

For more information, please use these resources:

Trimble TILOS Community

Search for the latest content, ask a question, see answers to other user questions, start a discussion, or post your own helpful content.

<https://community.trimble.com/community/find-answers/civil-engineering-and-construction/scheduling>

Technical hotline

- Hours:
 - Monday to Thursday: 08.30 am - 5:30 pm (GMT +1)
 - Friday: 08.30 am - 1:00 pm (GMT +1)
- Phone: +49 721 - 4647 - 2829 (Europe)
- Email: TILOS@trimble.com

When contacting the hotline, please be prepared the following information:

- Your software product ID
- Your company name and address
- The current software version
- Which operating system (OS) you are working on and the assigned User Rights

Other Contact information

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- Americas phone: (937) 245-5154
- Americas toll free phone: (800) 361-1249
- Web site: <https://construction.trimble.com/products-and-solutions/TILOS>

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