Support Bulletin

Penmap for Android - Android 11 support

Trimble Land Administration

Sept 2021

Due to security restrictions implemented in Android 11, it is no longer possible to install or access the storage outside of the Penmap application folder. The application folder must be located inside "Internal storage\Android\data\".

These changes will be mandatory for all Google Play Store apps beginning November 2021.

Changes

If Penmap for Android will be uninstalled all Penmap data including the projects will be deleted!

Please sync all projects to Trimble Connect or backup local on our desktop PC before uninstalling.

Old folder locations

- <root>\My Penmap
- <root>\Geodata
- <root>\CamCal

New folder locations

- <root>\Android\data\com.Trimble.Penmap\files\My Penmap
- <root>\Android\data\com.Trimble.Penmap\files\Geodata
- <root>\Android\data\com.Trimble.Penmap\files\CamCal
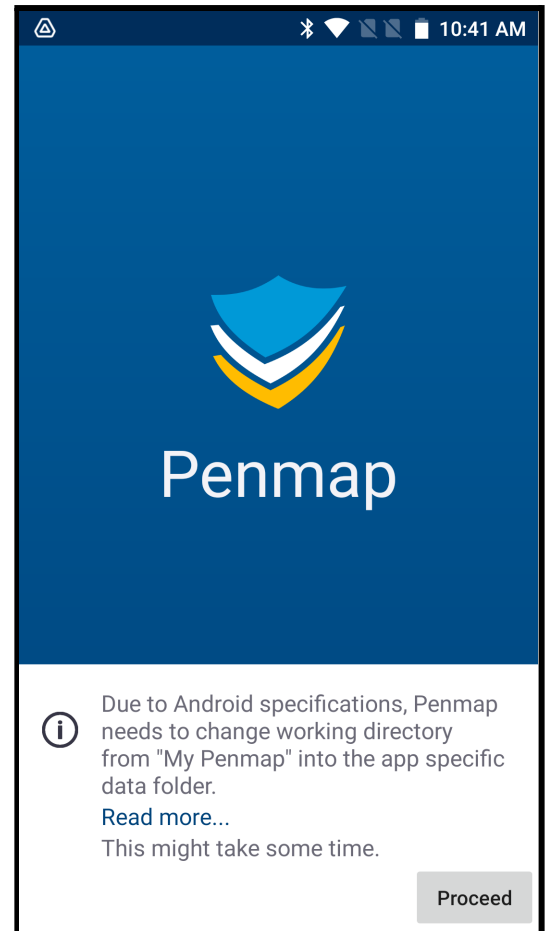
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Update process

Migration will be started on the first launch of version 11.4.0 or higher. As the migration is mandatory this process can not be skipped. A dialog will appear to start the migration process.

Penmap can be moved to the background (via the Android home button) to backup existing projects and Penmap data.

Contact

For more information or questions contact the Trimble Penmap community.

https://community.trimble.com/groups/penmap-for-andriod