



# Mapping & GIS Solutions Community

<https://community.trimble.com/community/find-answers/mapping-and-gis-solutions-community>

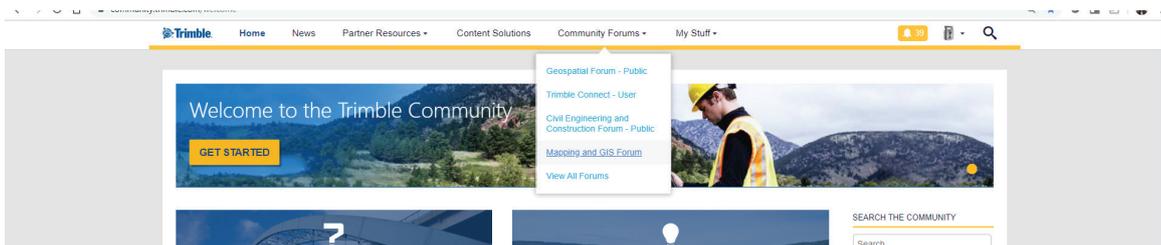


## WHAT IS IT?

The Mapping and GIS Solutions Community is a place for Users to ask a question, share best practices, and get help from other Users or Trimble experts.

## HOW DO I FIND THE SITE?

From the [Trimble Community Homepage](#), choose the Community Forums Dropdown and Choose "Mapping and GIS Forum".



## HOW DO I ACCESS THE SITE?

Anyone can browse content on the site.

To ask questions or Like and Share content you will need a Community User ID. If you don't have a Trimble Community account yet, you can create one on the [Community ID page](#). If you have any issues, please contact [info@geospatial@trimble.com](mailto:info@geospatial@trimble.com).

## HOW DO I GET STARTED?

Start with the *Resource Centre* on the right nav bar, here you'll find [Tips on Using the Community](#), and a set of [Guidelines](#) for using the Forum.

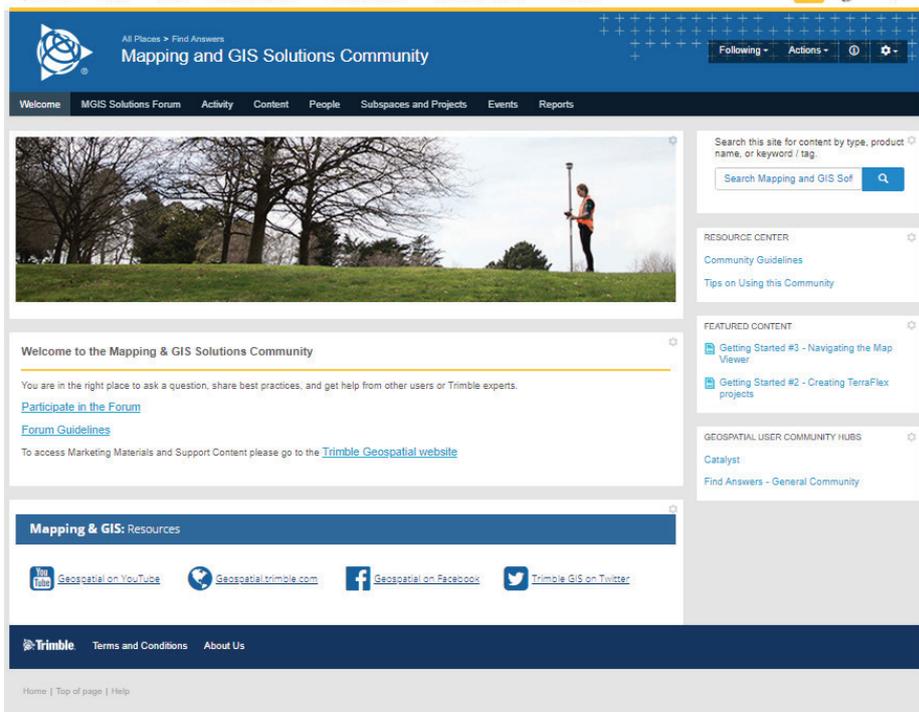


If you've created a log-in you'll be able to access the options to ask a question or start a discussion from the **Actions** sub menu in the top right corner of the site



# HOW DO I NAVIGATE THE SITE?

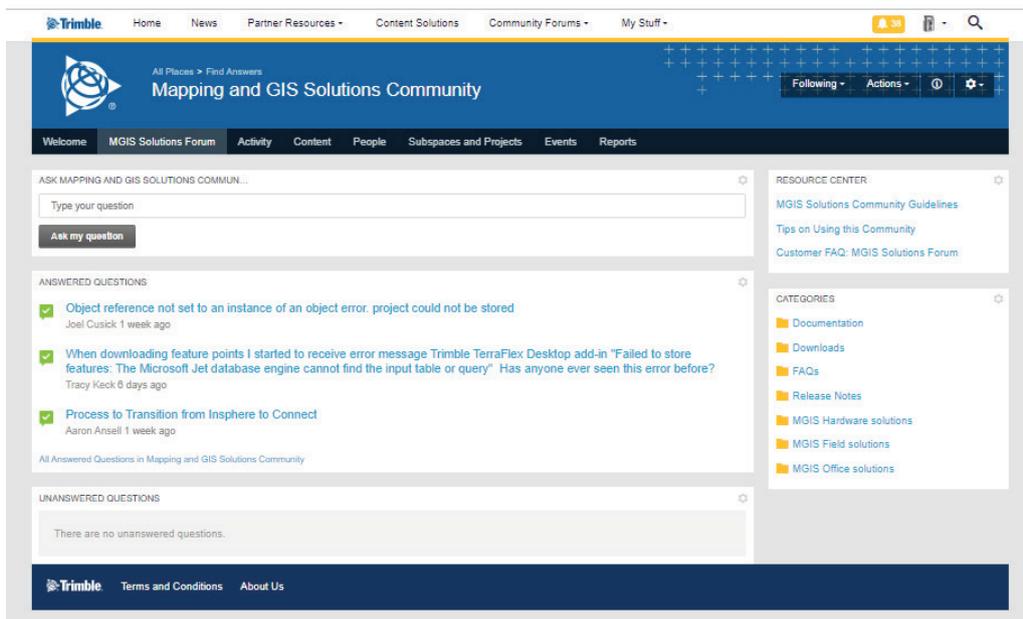
Start with the **Welcome page**, from here you can search content in the search bar, see a curated list of content in the Featured Content tab, and access other useful Trimble sites.



# HOW DO I USE THE FORUM?

The **Mapping & GIS Solutions Forum** is a place where you can ask a question of your peers or of Trimble product marketing or support staff. From the Welcome Page - select the **MGIS Solutions Forum** tab.

A set of [Guidelines](#) for the Forum are available on the Forum page. You can also browse through the answered questions and comment.





# HOW DO I FIND SPECIFIC CONTENT?

There are a number of ways to find content on the Community site.

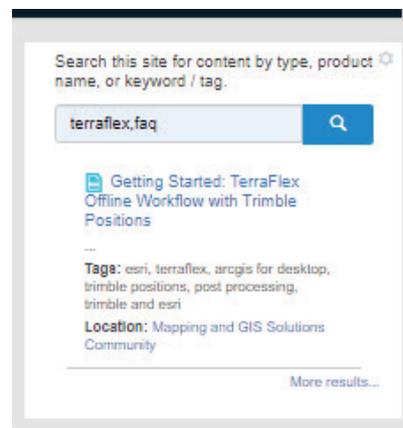
## 1. Use the Search bar

Top right of the **Welcome Page**, use the **Search bar** to search site content. Items are tagged by product name, content type and other keywords to make finding content items as simple as possible.

### Search Tips

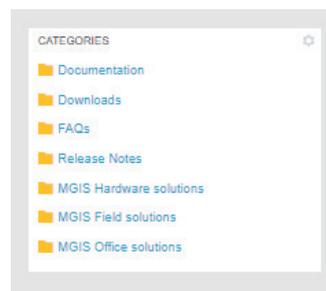
The most common tags or keywords on each item consist of:

- ▶ Product name (with or without Trimble in title)
- ▶ Type of collateral or content; e.g. faq, release note, support bulletin, download.
- ▶ Language (if applicable)
- ▶ Version number (if applicable)
- ▶ Topic



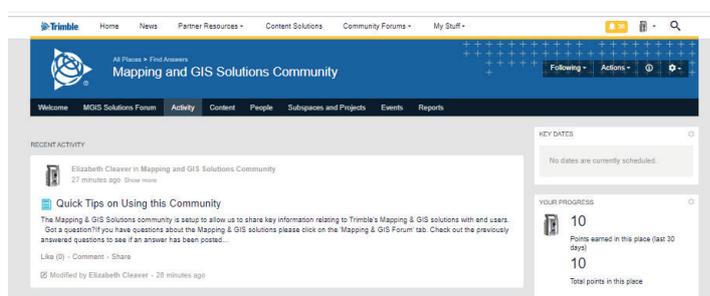
## 2. Search by Category

On the **Forum Page** there is a section of Content categories. Categories are a collection of articles and documents on site, grouped by type or product.



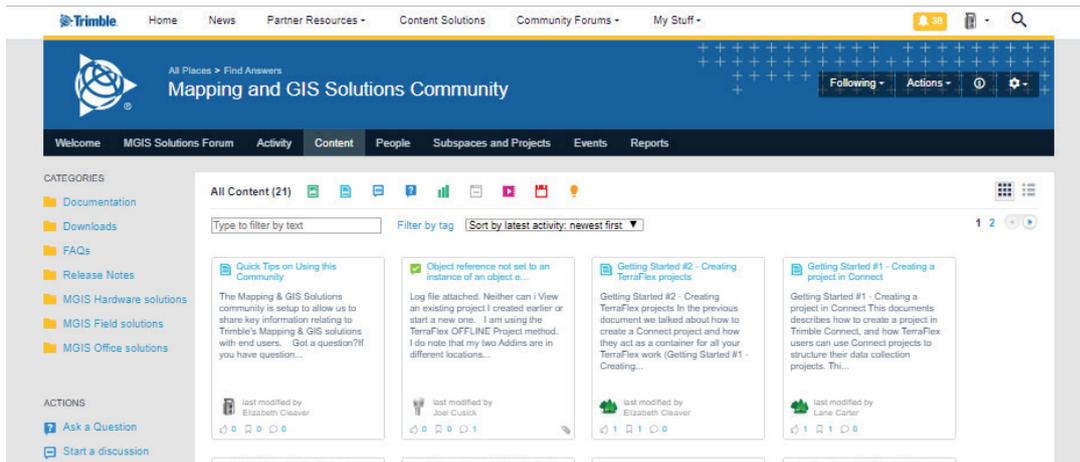
## 3. Search Recent Activity

The **Activity Tab** provides a stream of site content, sorted by your most recent activity. You can increase your participation on the site as you can Like, Share or Comment on an article.



### 3. Search Content by type

On the **Content** tab you can see a summary of all content on the Community site, you can filter by type of content, e.g. Document, Discussion or Question. You can also perform actions such as Ask a Question – or Start a Discussion, which will appear in the Forum and Activity page.



### What are the People and Subspaces tabs?

On the **People** tab there is an overview of participants activity on the site.

In the **Subspaces** tab you'll see other spaces with related content.

## OTHER RESOURCES / THINGS TO NOTE

Once you've accessed the site, click on the **Following** sub menu top right, check the *Following* Box, this will add the Mapping & GIS Community to the **"My Places"** list on the Community homepage. If you also check *InBox* then each week you will get a summary email of new site content .

For any queries on this site, feel free to email: [info@geospatial@trimble.com](mailto:info@geospatial@trimble.com).

