Support Bulletin

Penmap for Android - TC

Trimble Land Administration

Aug 2022

Trimble Connect FAQ

TRANSFORMING THE WAY THE WORLD WORKS

Can I use a project with more than one user?

We recommend working only with one user in one Penmap project.

In general it's possible to download a project to more than one device. But in this case you need to be careful with the synchronization, to not overwrite a newer status.

How does the synchronization to connect work?

If a project is changed the project launcher shows the cloud symbol with the arrow up. Selecting upload the project file is transfered to Trimble Connect.
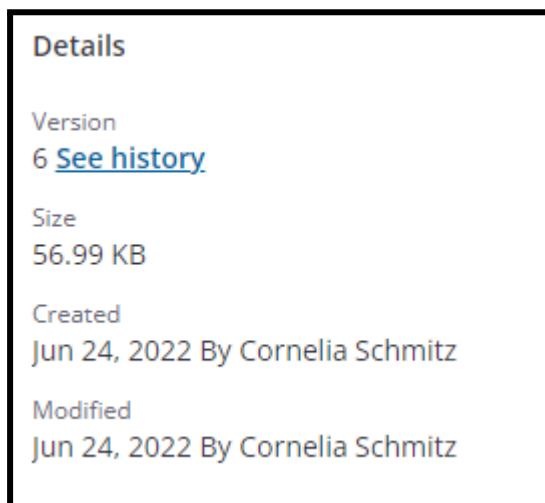
Note: the whole file is overwritten at the upload process.

Is it possible to recover a project?

Yes, you can download different project versions via Trimble Connect.

Login to https://web.connect.trimble.com/ with your TID. Select the **Trimble Connect project** and go into **Penmap | Project folder** and select **the pdt.**

On the right open **see history.**

Details

Version
6 See history

Size
56.99 KB

Created
Jun 24, 2022 By Cornelia Schmitz

Modified
Jun 24, 2022 By Cornelia Schmitz

The history shows all uploaded projects including the change date and user.

Then select the status you want to and download the project. Copy the project to the MyPenmap folder of the device (.\Android\data\com.trimble.penmap\files\My Penmap).

Why is my Project not shown as changed?

The changed flag is shown if the time difference between the store timestamp and the stored one is more than 4 minutes.

Contact

For more information or questions contact the Trimble Penmap community.

https://community.trimble.com/groups/penmap-for-android